Managed VPN Configuration Questionnaire

The following information is required to correctly provision a Managed VPN router. Delivery for this configuration is dependent upon the accuracy and comprehensiveness of the information provided. Once completed, please save changes, and email to Ventus Orders (orders@ventusgns.com).

1. Customer Name:
2. Technical Contact Information:
	1. Name:
	2. Phone:
	3. Email:

3. Does the router require a Static IP address or will the network/device that plugs into the router issue a Dynamic/DHCP address?

* Static
* DHCP

4. Will the router acquire/require a **Public IP address** or **Private IP address**?

* **Public (WAN)**

Specify the Static Public address for assignment to the Ventus Managed VPN Router

WAN IP Address:

WAN Subnet Mask:

WAN Gateway address:

* **Private (LAN)**

Specify the Static Private address for assignment to the Ventus Managed VPN Router

LAN IP address:

LAN Subnet Mask:

LAN Gateway address:

6. What is the make and model of the firewall (if any) between Ventus Managed VPN router and the internet?

Make:

Model:

**VPN Router Installation:** Ventus Technical Support Center**: 800.620.3586 or helpdesk@ventusgns.com**

If the VPN will be installed behind a firewall, you must allow the following:

* Access to 69.67.64.0/20 using UDP 123, 500, 4500, 10,000-65,000 and TCP 42222 (Ventus data centers)
* Access to 150.238.6.73/32 using TCP 37 (Time Sync)
* Access to 162.220.58.169/32 using TCP 37 (Time Sync)
* Protocol 50 (if explicitly specified in your device)
* Allow IPSec and DPD (Dead Peer Detection) to pass through the firewall