Managed VPN Configuration Questionnaire

The following information is required to correctly provision a Managed VPN router. Delivery for this configuration is dependent upon the accuracy and comprehensiveness of the information provided. Once completed, please save changes, and email to Ventus Orders (orders@ventusgns.com).

1. Customer Name:
2. Technical Contact Information:
   1. Name:
   2. Phone:
   3. Email:

3. Does the router require a Static IP address or will the network/device that plugs into the router issue a Dynamic/DHCP address?

* Static
* DHCP

4. Will the router acquire/require a **Public IP address** or **Private IP address**?

* **Public (WAN)**

Specify the Static Public address for assignment to the Ventus Managed VPN Router

WAN IP Address:

WAN Subnet Mask:

WAN Gateway address:

* **Private (LAN)**

Specify the Static Private address for assignment to the Ventus Managed VPN Router

LAN IP address:

LAN Subnet Mask:

LAN Gateway address:

6. What is the make and model of the firewall (if any) between Ventus Managed VPN router and the internet?

Make:

Model:

**VPN Router Installation:** Ventus Technical Support Center**: 800.620.3586 or helpdesk@ventusgns.com**

If the VPN will be installed behind a firewall, you must:

Enable and forward ports UDP 500 and 4500, and TCP 22, Protocol 50 (if explicitly specified in your device) to the VPN router for management and troubleshooting of the unit.

Allow IPSec and DPD (Dead Peer Detection) to pass through the firewall.